

WE ARE CELEBRATING OUR 85TH ANNIVERSARY!

We have a number of celebration events in September and invite you to join us.

Open houses will take place in each of the credit union's branches in downtown Los Angeles, LAC & USC Medical Center, Lakewood, West Covina, Claremont, Antelope Valley and Pasadena. The open houses will take place on each Friday in September leading to our "birth date" or date of establishment, Sept. 28. We'll celebrate with refreshments, member gifts, raffles, and special product offers. Plus, every member who opens an account or funds a loan at the Open Houses will receive a special anniversary commemorative gift (one gift per member, while supplies last).

More information to come, so stay tuned at www.firstcitycu.org, call (800) 944-2200, ext. 0, or visit any First City branch.



A MESSAGE FROM NAV KHANNA, FIRST CITY'S NEW PRESIDENT & CEO

Hello First City Credit Union members and heroes! I am delighted, humbled and honored to be your new President & CEO. I'm joining an amazing team and one of America's strongest financial institutions.

I want to acknowledge the tremendous work done by our previous CEO, Jim Miller, to ensure we diligently served our membership and grew safely and soundly, most recently during an unprecedented global pandemic.

Joining such a solid and well-respected financial institution in our community certainly was very appealing to me but I was particularly drawn to our guiding principles which include always providing **personalized service** to our membership, ensuring we create **value** for our members at every interaction, facilitating a **convenient** member experience when, where

and how you choose to interact with us and building and growing **trust** with you, our member owners. Please let us know when we are not meeting these commitments and of course, how we can improve.

A little about me: I have worked in the Credit Union industry for 21 years, the last 15 being in executive management. Prior to that, I was in banking and management consulting. I have been married to my wife for 23-years and we have three children. I have lived, worked, played, paid it forward and raised my children in Vacaville, CA (near San Francisco) since 2007. When not helping members achieve financial independence and building stronger communities, I enjoy cooking, traveling, playing golf and walking my dog.

I look forward to meeting as many of you as possible and helping you achieve your financial dreams. We are here for you; we are people helping people and it is an honor to serve you.

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SUPERVISORY COMMITTEE NOTICE

Interested in representing your credit union? First City is seeking Supervisory Committee Members and we'd love to hear from you! For more information, contact your local Branch Manager in person or email us at infocenter@firstcitycu.org with your contact information.

Thank you for helping to guide your credit union!

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TO APPLY AND FOR DETAILS

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CO-OP Network ATMs/Branches:
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Mailing Address:
P.O. Box 93727
Pasadena, CA 91109-3727



Savings Federally Insured by the NCUA

Website: firstcitycu.org
eMail: infocenter@firstcitycu.org
Office Closures:
July 4, Independence Day
September 5, Labor Day
October 10, Indigenous People's Day

FIRST CITY CARD CONTROL

New security and control for cardholders



Now use real-time control over your debit and credit cards through online banking and your smartphone or tablet. First City's Card Control adds another level of security to your cards by letting you decide how and when they can be used, and alerting you when any types of transactions you specify take place. You can use First City's Card Control to:

- Control where, when and how your cards are used
- Turn cards on and off instantly from your mobile device and online banking
- Limit spending amounts to reach budget goals
- Restrict types of purchases made

Simply look for the features in the First City Mobile Banking application or sign-in to First City's Online Banking.